

# CORPORATE & SOCIAL RESPONSIBILITY POLICY

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Our core values are about respect for people and our environment. Key stakeholders include our employees, our customers, their customers, the general public who may be affected by projects we are executing. We are acutely conscious that our work is for the betterment of the environment and a more sustainable planet and that more than our customers are affected by our activities.

## **Community**

Where projects that we are executing on behalf of our customers impact on the local community, we, with our customer's permission, engage with those communities to get feedback and give important information about the impact of our activities. We make use of structured communications and websites to give key information about key projects or engage directly with our customers' communications programmes.

## **Environment**

Everything we do is about improving the environment. It is at the core of what we do. Environmental regulation is an increasing theme in the 21<sup>st</sup> Century. Our activities are in response to increased environmental regulation and the right and compliant response to it. Our clients demand, and get a high quality service. Ground, groundwater, drinking water and treated wastewater are all either protected or enhanced by our solutions.

## **Sustainability**

Our activities are all about making the world more sustainable. Our remediation works make previously developed and polluted land fit for reuse, thereby saving the greenbelts.

## **Education**

We have formal and informal links with Universities in the UK. We regard the links with universities and institutes as a key part of our role in the industry.

**Signed on behalf of FLI Water Limited**

A handwritten signature in black ink, appearing to read 'Trevor Snell', written over a horizontal line.

**Trevor Snell, Group Managing Director**  
**Reviewed: January 2024**